

Uniware Solutions Private Limited

 No 5/3412 S 18 2nd Floor
 Emerald Mall Mavoor Road
 Landmark Near Big Bazar

 Calicut673001
 Kerala

8129499080 1036289485



airtel number	8129499080
relationship number	1036289485
bill number	286461477
bill date	27-Dec-2013
bill period	26-Nov-2013 to 25-Dec-2013
due date	immediate
credit limit	₹ 2,000.00
security deposit	₹ 0.00

get Itemized bill free of cost for any of the last six bill Invoices, sms ebill <email id> <month> to 121 (toll-free) for e.g ebill abc@yahoo.com jan

your account summary

previous balance	payments	adjustments	monthly charges	amount due on or before immediate	amount due after 14-Jan-2014
704.73	405.00	0.00	534.19	833.92	933.92

since your account is currently overdue, kindly pay immediately to avoid late payment charges & enjoy continued services

this month charges

	amount (₹)
1 one time charges	0.00
2 monthly charges	99.00
3 usage charges	
call charges	434.02
value added services	3.50
mobile internet usage	0.00
roaming	62.40
4 discounts	-123.50
5 last bill period late fee	0.00
6 taxes	58.77
this month's charges ₹	534.19

see overleaf for details

security alert: calls announcing lottery/other prizes & demanding processing fee via TV recharge coupons/other modes are fraudulent. please ignore such calls.

service tax registration no. : AAACB2894GST036 under Category TELECOMMUNICATION SERVICE

please detach this slip and return with payment



airtel number 8129499080
 bill number 286461477
 amount due 833.92
 due date **immediate**

to make payments, kindly make crossed cheque/dd/pay order in favour of "airtel mobile no. - 8129499080"

cheque / dd / pay order no. _____ amount ₹ _____ dated _____

cash received _____ airtel outlet _____ signature & stamp _____

save paper, save trees, save the planet!

Your ebill comes with complete usage details & original colors absolutely free of cost instantly right into your inbox. To subscribe, SMS: STOPPAPER <your email id> to 121. e.g.STOPPAPER abc@xyz

ways to pay your bill
pay from home

1. Pay using airtel money from your mobile. Dial *400#
2. Log onto www.airtel.in and go to 'my account' section

one time payment instructions

1. Give an ECS for your bank account
2. Give a Standing Instruction for charging your credit card

walk-in and pay at

1. Any airtel recharge outlet / Easy Bill outlet (cash)
2. airtel relationship centre (cash/cheque/credit card)
3. Any airtel drop box (cheque)
4. ATM payments - for PNB debit card holders

For drop box location SMS CHEQUE <Pin code> to 121, for cash payment location SMS CASH <Pin code> to 121 from your airtel mobile.

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your charges in detail

your basic bill plan

your bill plan(as on 27-dec-2013)	kl special 99 cug plan - kl					
bill plan charges including rental	₹ 99					
incoming - home	free					
	voice		sms		video	
	local (₹)	std (₹)	local (₹)	national (₹)	local (₹)	std (₹)
to airtel mobile	0.01/sec	0.01/sec	0.5/msg	0.5/msg	0.05/sec	0.05/sec
to other mobile	0.01/sec	0.01/sec	0.5/msg	0.5/msg	0.05/sec	0.05/sec
to landline	0.01/sec	0.01/sec	0.5/msg	0.5/msg		
to airtel cug	0/sec	0.01/sec	0.5/msg	0.5/msg	0.05/sec	0.05/sec
national roaming - outgoing to airtel mobile	0.6/min	0.6/min	1/msg	1.5/msg	0.05/sec	0.05/sec
national roaming - outgoing to other mobile	0.8/min	0.8/min	1/msg	1.5/msg	0.05/sec	0.05/sec
national roaming - outgoing to landline	0.8/min	0.8/min	1/msg	1.5/msg		
national roaming - outgoing to airtel cug	0.6/min	0.6/min	1/msg	1.5/msg	0.05/sec	0.05/sec
national roaming - incoming to airtel mobile	0.6/min	0.6/min	0	0	0.05/sec	0.05/sec
national roaming - incoming to other mobile	0.6/min	0.6/min	0	0	0.05/sec	0.05/sec
national roaming - incoming to landline	0.6/min	0.6/min	0	0		
national roaming - incoming to airtel cug	0.6/min	0.6/min	0	0	0.05/sec	0.05/sec
outgoing isd - voice / video	for country specific tariff,visit www.airtel.in					
outgoing sms intl (home/national roaming)	5/msg / 5/msg					

1. monthly charges

description	from date	to date	amount	discounts
kl special 99 cug plan - kl - bill plan charges	26/11/2013	25/12/2013	99.00	0.00
total			99.00	0.00

2. usage charges

description	duration	number/volume	pulse (as per bill plan)	amount	discounts
call charges					
voice calls - outgoing local					
to airtel mobile	hh:mm:ss 00:37:18	21	2238	22.38	-9.14
to other mobiles	hh:mm:ss 04:21:58	98	15718	157.18	-80.86
to fixed landline	hh:mm:ss 00:03:36	4	216	2.16	0.00
voice calls - outgoing std					
to airtel mobile	hh:mm:ss 00:56:12	11	3372	33.72	0.00
to other mobiles	hh:mm:ss 06:04:18	55	21858	218.58	-30.00
total	12:03:22	189	43402	434.02	-120.00

value added service

description	duration	number/volume	pulse (as per bill plan)	amount	discounts
sms - local					
to airtel mobile	messages	5	5	2.50	-2.50
to other mobiles	messages	1	1	0.50	-0.50
to cug	messages	1	1	0.50	-0.50
total		7	7	3.50	-3.50

roaming

- 1.for assistance, email us at 121@in.airtel.com or call at 121 for queries and 198 for complaints. you can also contact us through our website- www.airtel.in/airtelpresence
if you are not satisfied with the response received at any of the above channels, you can highlight the matter to our appellate authority at 9995844865, email id - appellate.ker@in.airtel.com. working hours 9:30am to 6:30pm, monday to friday
- 2.to check the status of your complaint or to log a complaint, visit www.airtel.in/airtelpresence or click the **Need Help** tab on the home page of www.airtel.in
a.to check the status of your complaint, visit www.airtel.in/airtelpresence and click on the available link to check the status of a previous complaint.
b.to log a complaint, visit www.airtel.in/airtelpresence, select service type and enquiry type and fill the required details.
- 3.to avoid unwanted telemarketing SMS, register your mobile no. in NDNC registry-call 1909 or SMS START (preference 0-7) to 1909. START (preference) will only allow SMS for your preferred category to be sent to you & all other promotional calls/SMS will be blocked. to receive communication from airtel,SMS START 6 (for airtel products & services/communication/broadcasting/entertainment/IT). for details on preference options, call 121 or visit www.airtel.in. it will take 7 days for activation of the service.
- 4.to change your address in our records,visit any of the airtel relationship centres with your Photo ID and Address proof.
- 5.Rs.50/bill will be charged for itemised bill for all local calls and duplicate bill (no charges for last 2 months bill). duplicate SIM will be charged at Rs.25/SIM.
- 6.bharti airtel limited shall levy a charge of Rs.200 for each ECS/SI dishonour or cheque returned unpaid by the bank followed by probable service disconnection without prior notice..
- 7.late payment fee: outstanding amount greater than Rs.300/- will attract late payment charges of Rs.100/- or 2% of outstanding amount whichever is higher (subject to max Rs.750) on non-payment of bill on or before due date..
- 8.credit limit is the sole discretion of the bharti airtel limited.your credit limit is just an indicator of your monthly usage & in the event of your usage exceeding the given credit limit, you would be required to pay for all calls & services obtained even beyond the stated credit limit.
- 9.a single short message (SMS) contains a max. of 160 characters including spaces. any SMS containing more than 160 characters or multiples thereof is delivered as a separate SMS and is charged as per the number of SMS delivered.
- 10.tariff plan: no migration fee is chargeable for migration to any bill plan. no increase is permissible in any item of the tariff for a period of 6 months from the date of enrollment under a plan (barring ISD tariff) & no charge will be levied for any service without your explicit consent. airtel reserves its right to revise the terms and conditions applicable to tariff plans from time to time. please visit www.airtel.in for tariff plans and other T&C applicable.
- 11.in the event of any disagreement with the charges indicated in this statement, the same should be informed to the customer care within 60 days of the receipt of the statement, failing which it shall be construed that all charges indicated in the statement are in order.
- 12.in case of permanent disconnection your security deposit will be refunded within 60 days of disconnection, failing which you shall be paid an interest at the rate of 10% per annum.

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your charges in detail

national roaming							
incoming calls - voice	hh:mm:ss	00:51:14	23	63	37.80	0.00	
outgoing calls - voice	hh:mm:ss	00:23:51	17	34	24.60	0.00	
total		01:15:05	40	97	62.40	0.00	

3. discount

description	units left	amount
9000 secs local airtel to any mobile call free (exc loc cug)		-90.00
300 local and national sms free		-3.50
3000 secs std airtel to any mobile call free		-30.00
total	0	-123.50

4. tax details

description	amount
service tax @12%	57.06
education cess(on service tax) @2%	1.14
secondary and higher education cess(on service tax) @1%	0.57
total	58.77
